Mask Policy Update

Effective 10/3/22, face masks will be optional for patients.

Please note patients / family members with cough or respiratory illness WILL be required to wear a mask.

Staff will continue to wear face masks in all patient-facing areas.

Please refer to the below FAQ:

Q. Can I wait in my car now that the waiting room is not masking? A. No, but you are welcome to mask yourself for protection.

Q. Why is this changing now?

A. We recommend wearing a mask, but are allowing patients this option.

Q. Can I use an exam room for AIC waiting, if I am uncomfortable with the waiting room?

A. If it is available, we are happy to accommodate.

Q. Why are staff still masking if it is safe not to? A. KCAA staff are masking for an added protection to staff and patients.

Any further questions will be passed on to KCAA Practice Management. Thank you for your cooperation.

